

CCTV: PROCESS FOR ACCESSING IMAGES

In the event of an incident requiring access to CCTV images it is important to be as accurate as possible as to date and time of the incident before contacting the police.

Footage is normally automatically deleted after 31 days unless there has been a legal request to retain it.

The 3 CCTV cameras have a live link by wifi to the RBK CCTV Control Centre and record on the units, on a 24/7 bases. For crime related incidents the police can request access to review the footage 24/7, and they have to attend the CCTV Control Centre to do this in person.

The Police have the contact details for the CCTV Control Centre, are frequently users of the service and should be in direct contact with the CCTV Control Centre as required.